

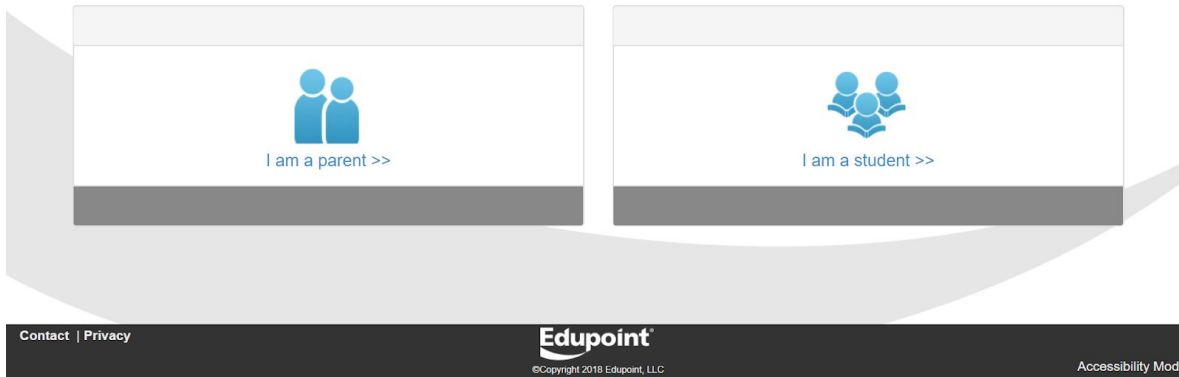
## ParentVUE Account Activation/Login

The Elk Grove Unified School District is pleased to provide online student information to parents/guardians and students through Synergy's ParentVUE and StudentVUE portals.

To access ParentVUE, go online to <http://psv.egusd.net>.

Click on the *I am a parent link*.

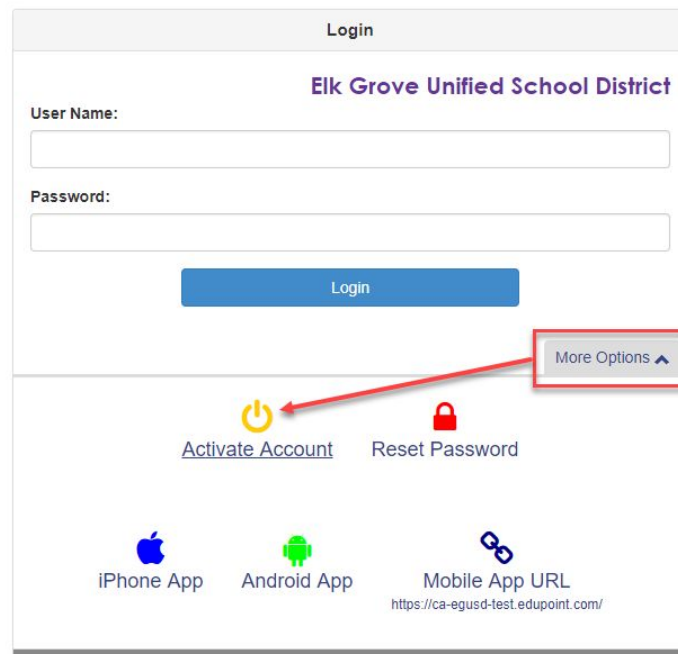
### ParentVUE and StudentVUE Access



When logging on the first time, click the *More Options (gray tab) >>* and then click on *Activate Account*.

*Note:* If you do not have an activation key, stop by the front office of your child's school to obtain one.

### ParentVUE Account Access



Activating your account is a three-step process:

1. Read through the Privacy Statement and click the *I Accept* button to agree to the privacy statement.

**Step 1 of 3: Privacy Statement**

Read through the following Privacy Statement and click the Accept button to agree to the privacy agreement

ParentVUE/StudentVUE Privacy Statement and Use Agreement

Privacy Statement:  
EGUSD takes your privacy seriously and has, accordingly, implemented numerous safeguards to protect all parent and student data. If you suspect your privacy has been violated, please contact us immediately at (916) 686-7710.

Use Agreement  
ParentVUE and StudentVUE are internet-based applications that provide access to education records for parent/guardian and students of the district through a secured Internet site. All parents/guardians and students who wish to use ParentVUE or StudentVUE must comply with the terms and conditions in this Agreement.

A. Rights and Responsibilities  
Access to ParentVUE/StudentVUE is a free service offered to all current students and parents/guardians of district students. Access to student information through

Clicking I Accept means that you agree to the above Privacy Statement.

2. Type your First Name, Last Name and Activation Key exactly as they appear in your ParentVUE Activation Key letter.

**Step 2 of 3: Sign In with Activation Key**

Please enter your first name, last name and the 7 character authentication key (provided to you by the district), to activate your ParentVUE account:

**First Name**

**Last Name**

**Activation Key**

3. You will be asked to create a username and password. Passwords are case sensitive and must consist of numbers and letters and must be a minimum of 6 characters in length. Enter your primary email. Click *Complete Account Activation* to finish setting up the account.

*Note:* If you have more than one child enrolled in an EGUSD school, you need only to activate your account once. You have access only to your child/children.

## ParentVUE Mobile App



To download the free ParentVUE mobile app for your device (phone or tablet), go to the iOS or Android App store. Search the store for the ParentVUE app by EduPoint. The mobile app allows you to access grade information, attendance data, as well as see assignments.

After installing the app, open it and in the settings screen (gears icon in the lower left corner), type in the district's Synergy URL <https://ca-egusd.edupoint.com> then click the "Test" button. Once the application finds the district, you can then enter your district username and password to login.

## Privacy

Below is a copy of our Privacy Statement and Use Agreement.

### *Privacy Statement:*

EGUSD takes your privacy seriously and has, accordingly, implemented numerous safeguards to protect all parent and student data. If you suspect your privacy has been violated, please contact us immediately at 1 (916) 686-7710.

### *Use Agreement*

ParentVUE and StudentVUE are Internet-based applications that provide access to education records for parent/guardian and students of the district through a secured Internet site. All parents/guardians and students who wish to use ParentVUE or StudentVUE must comply with the terms and conditions in this Agreement.

#### A. Rights and Responsibilities

Access to ParentVUE/StudentVUE is a free service offered to all current students and parents/guardians of district students. Access to student information through ParentVUE/StudentVUE is a privilege, not a right. A parent/guardian will be authorized to activate a ParentVUE account only after the student is enrolled in the district. Once a student withdraws or graduates, ParentVUE access to that student's education records will be inactivated. Parents/guardians and their student(s) must practice proper and ethical use of ParentVUE/StudentVUE.

Parents/guardians and students will need a device with Internet service to use ParentVUE or StudentVUE. While these applications are designed to be user friendly, the district cannot promise optimal access for all users and, due to limited resources, cannot offer personal troubleshooting if there are difficulties connecting to or using ParentVUE or StudentVUE.

#### B. Responsibility for Information Accuracy

Information accuracy is the joint responsibility between EGUSD schools and parents/guardians. While the district makes every attempt to ensure information is accurate and complete, parents/guardians should periodically check their student's personal and contact information to confirm that all information is correct. Questions about attendance may be addressed to the school office, and questions about grades should be addressed to the student's teacher.

#### C. ParentVUE/StudentVUE Guidelines

Parents/guardians and students are required to adhere to the guidelines listed below.

Parents/guardians and students must:

- act in a responsible, ethical, and legal manner while using ParentVUE or StudentVUE.
- not share their password with anyone.
- not attempt to access information for any account assigned to another user.
- not attempt to alter or destroy data or bypass network security measures of the district.
- not set their computer to automatically login to the ParentVUE or StudentVUE site.
- not use this Internet site for any illegal activity, including violation of federal and state data privacy laws.

Please be aware of the following:

- Parents/guardians or students who identify a security problem within ParentVUE or StudentVUE should notify their school immediately, without demonstrating the problem to anyone else.
- Parents/guardians and students who do not comply with the terms of use will be denied access to the site.
- Parents who have joint legal custody of their student, but live apart, may each activate a separate ParentVUE account. A non-custodial parent may activate a separate ParentVUE account. However, a non-custodial parent will not be permitted electronic access to contact information (telephone, address) of the sole custody parent and emergency contacts for the student.

#### D. Limitation of School District Liability

The district will use reasonable measures to protect student information from unauthorized viewing. The district is not responsible for claims arising through unauthorized use of ParentVUE or StudentVUE, the district's computer system, or the Internet. The district will not be responsible for actions taken by the parent/guardian that compromise their student's information. The district reserves the right to limit or terminate ParentVUE or StudentVUE for viewing student information - without notice. All ParentVUE and StudentVUE account activity is electronically recorded.