

HEARING AID BENEFIT

AID 2 PLAN OVERVIEW

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\$1,000 allowance*

The maximum amount plan will pay per member every 36 months for both ears for the hearing aid instrument and ear molds

COVERED ITEMS AND SERVICES

Supplemental routine hearing exam to be provided annually at no additional charge.

Each TruHearing® hearing aid purchase will include the following services and items:

- Post-purchase TruHearing provider visits for one (1) year following purchase for fitting and adjusting the hearing aid as well as education on the use of the hearing aid
- 60-day trial period
- 3-year extended warranty for repairs
- 3-year replacement warranty for loss or irreparable damage (manufacturer and reprogramming fees may apply)
- 1-year supply of batteries per hearing aid (not included with purchase of rechargeable hearing aid)

*Costs you pay for hearing services, including hearing exam copayment and hearing aid costs, will not count toward your out-of-pocket maximum.

NON-COVERED ITEMS AND SERVICES

Costs associated with excluded items are the member's responsibility and are not covered by the plan. Benefit does not include or cover any of the following:

- Hearing aid accessories
- Additional provider visits
- Additional batteries
- Hearing aids that are not in the applicable TruHearing catalog
- Costs associated with loss and damage warranty claims

HOW TO OBTAIN A HEARING AID FROM TRUHEARING

Call TruHearing at 855.635.5576 to locate a TruHearing provider** and schedule your first appointment. The provider will discuss the results of your hearing exam and if needed, discuss your options if you would like to purchase hearing aids. Your provider orders the hearing aids from TruHearing and sets up your follow-up appointment for fitting and adjustment. TruHearing will walk you through the whole process by verifying your coverage, setting up your initial hearing exam appointment, delivering the hearing aids to your provider and ensuring that everything meets your expectations.

**While no referral is needed to seek services from TruHearing, members are encouraged to talk with their regular doctor about any hearing difficulties.