FAMILY & STUDENT RESOURCE LINE (916) 686-7568

Elk Grove Unified has a Family and Student Resource Line with people who can help answer student health, social and emotional, academic counseling, attendance, homeless youth and/or foster youth support questions and provide information on resources during the COVID -19 school closures. Families and students can speak to a live staff member on the Resource Line at (916) 686-7586 between 9:00 a.m. and 3:00 p.m. For after hours or if the person you are contacting is assisting someone else, please leave a message about your need and how to contact you and your call will be returned as soon as possible. If you have a medical or psychiatric emergency, please call 9-1-1.

Health Services



District School Nurses are available to answer school-based health questions and connect families to medical resources in the community. District School Nurses will continue to reach out to families during the school closures to update emergency healthcare plans and help prepare for child's health documentation vour for the 2020-2021 school year.

Social & Emotional Support



Our Wellness Providers are available to consult with families in answering questions regarding mental health and social emotional support. We can also provide guidance on accessing community and district resources.

Academic Counseling Support



District Head Counselor will be available to callers with questions related to distance counseling for school success, schedules, credits, college/career planning resources, and personal social-emotional goal setting.

Attendance Improvement Office (AIO)



A member of the AIO is available to answer any attendance related questions that you may have for your child. Please have your child's name, student ID# (if possible), school, and grade available for the call. You may also contact the AIO at egusdattendance@egusd.net.

Supports for Homeless Youth & Foster Youth



A member of the Student Support Centers or Foster Youth is available to answer questions related to community resources and immediate enrollment for students whose families are in transition and may lack a permanent nighttime residence.











